



System Integration Services For Design, Development, Implementation, Integration, Testing, Commissioning and Support for AURIC City's e-Land Management System Under The Aurangabad Industrial Township Limited (AITL) – RFQ cum RFP (Ref No: AITL/SBIA/2016-17/005) – Corrigendum 1

Date: August 9, 2016

In reference to the pre-bid queries received by AITL and the pre-bid meeting held at the office of AITL at Mumbai on August 8, 2016, bidders are requested to take note of the **Corrigendum 1** provided below.

Corrigendum 1

Sr. No.	Original Clause	New Clause
1.	BID must be submitted online only through e-procurement portal of the Client, using the digital signature of authorized representative of the Bidder on or before 18th August, 2016 (up to 1500 Hours IST)	BID must be submitted online only through e-procurement portal of the Client, using the digital signature of the authorized representative of the Bidder on or before 23 rd August, 2016 (up to 1500 Hours IST)
2.	The RFQ CUM RFP submissions shall be accompanied by an online fee of Rs. 50,000 (Rupees Fifty Thousand only inclusive of Service Tax of 14.5%)	The RFQ CUM RFP submissions shall be accompanied by an online fee of Rs. 50,000 (Rupees Fifty Thousand only inclusive of Service Tax of 15%)
3.	The Applicant shall have CMMI Level 3 or ISO 27001 certification.	The Applicant shall have CMMI Level 3 and ISO 27001 certification.
4.	As a maximum, the system shall be completely handed over to the Client within 120 days. In case this does not happen, the Client will provide a grace period of 15 working days to the System Integrator. In case the grace period expires, the Client shall have the option to exercise a penalty for non-	As a maximum, the system shall be completely handed over to the Client within 120 days. In case this does not happen, the Client will provide a grace period of 30 working days to the System Integrator. In case the grace period expires, the Client shall have the option to exercise a penalty for non-performance that will be up to 1% for every week of delay to a maximum of 10% of the contract value.



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	performance that will be up to 1% for every week of delay to a maximum of 10% of the contract value.	
5.	For any permits that are not for departments directly under AITL i.e. any state level permissions such as pollution board, Maharashtra State Policy i.e. Maharashtra Industry, Trade and Investment Facilitation Cell (MAITRI) will be the guiding document. However, the Applicant shall be able to apply for such permits using the system as well.	For any permits that are not for departments directly under AITL i.e. any state level permissions such as pollution board, Maharashtra State Policy i.e. Maharashtra Industry, Trade and Investment Facilitation Cell (MAITRI) will be the guiding document. However, the Applicant shall be able to apply for such permits via links provided as part of this system. No integration with MAITRI is required from this system.
6.	Bid Processing Fees of Rs. 50,000 (Fifty Thousand only inclusive of service tax) in form of DD.	Bid Processing Fees of Rs. 50,000 (Fifty Thousand only inclusive of service tax) submitted online.
7.	Further, System Integrator shall provide a Help Desk facility (phone number and email) that will be used by the Client for logging any complaints or reporting any faults in the system. This Help Desk facility should be both automated and should have manpower support. The Help Desk call management shall be operational 24x7x365. Using this Help Desk facility, Client shall be able to log a complaint for any fault in the system.	Further, System Integrator shall provide a Help Desk facility (phone number and email) that will be used by the Client for logging any complaints or reporting any faults in the system. This Help Desk facility should be both automated and should have manpower support for escalation. The Help Desk call management shall be operational 24x7x365 and shall be based on ITIL framework. Using this Help Desk facility, Client shall be able to log a complaint for any fault in the system.
8.	Except to the extent that the Intellectual Property Rights in the Software vest in the Client, the System Integrator hereby	Except to the extent that the Intellectual Property Rights in the Software vest in the Client, the System Integrator hereby grants to the Client license to access and use the Software, including all inventions, designs, and marks embodied in the Software. The source code of the software shall



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	grants to the Client license to access and use the Software, including all inventions, designs, and marks embodied in the Software. The source code of the software shall vest with the Client.	vest with the Client. In case of COTS solution, System Integrator shall provide read and write access to the database and the licensing shall be perpetual (to be included in the Bid Price). Further, for COTS solution, Bidder shall provide undertaking (signed by Authorized Representative) that full product support shall be provided for period of seven (7) years from the time of implementation.
9.	The proposed solution shall support a minimum of 200 concurrent users at any time. Further, it should also support a scalability of another 200% additional concurrent users as needed.	The proposed solution shall support a minimum of 200 concurrent users at any time (200 concurrent users are for the external interface i.e. applicants, architects, etc). Further, it should also support a scalability of another 200% additional concurrent users as needed. For AITL, 20 licenses are expected (not included in this 200). Bidder shall provide licenses for up to 20 licenses as part of the Bid Price which will be used for evaluation. However, AITL will start with 10 licenses initially with deferred payment for remaining.

Sd/-
Managing Director
AITL