Reply to Pre-Bid Queries for "Request for Qualification (RFQ) cum Request for Proposal (RFP) for Selection of System Integrator for Designing, Development, Implementation, Integration, Testing, Commissioning and Support for E-Land Management System for Integrated Industrial Township Project at Greater Noida, Uttar Pradesh

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
1	Section 2.7.11 Point 5 Page No. 23	Applicant should provide time estimates of key staff as well as support staff in the staffing schedule.	Is there any require of onsite deployment of the support staff except the onsite project manager. If, Yes please specify the exact number onsite support resources required during the operation & maintenance phase.	Please refer Point No. 6 of clause 2.7.11 and clause 2.16.1 of the RFQ cum RFP document wherein it has been mentioned that the Applicant shall make the assessment / estimate of support personnel both technical and administrative to undertake the Assignment and submit the same in the proposal. The System Integrator shall assess the need and deploy necessary support staff onsite during the development phase. For Operation & Maintenance Phase, please refer Clause 5.3.3 of the original RFQ cum RFP.
2	Section 2.9.4 Point 4 Page No. 27	The Applicant shall have an average annual turnover of at least INR 5,00,00,000 (Rs. Five Crore) in IT / ITES sector during last three (3) financial years ending on 31-Mar- 2017. In case of Consortium, this criterion shall be met by the "Lead Bidder'.	Looking at the requirements and scale of project we request to kindly raise the minimum qualification criteria for turnover to 50 Crore. This would help DMIC IITGNL in getting bids from financially stable firms.	The Clause will remain same as per the original RfQ cum RfP document.
3	Section 2.9.4 Point 5 Page No. 27	The Applicant shall be a profit-making organization for at least two out of the last three years ending 31-03-2017. In case of Consortium, this criterion shall be met by the "Lead Bidder".	We recommend that the bidder should be profit making in all of the last 3 years.	The Clause will remain same as per the original RfQ cum RfP document.
4	Section 5.2 Page No. 74	The proposed system has to be developed as GIS based land system. Further, the System Integrator is also required to develop and integrate Goods & Services Tax (GST) compliant invoicing and financial accounting module in all four phases.	Who would provide the maps or shape files for the GIS based land system. Is there any scope of GIS Survey under this RFP. Please elaborate on the scope of deliverable with regards to GIS.	The eLMS is required to be GIS Compatible wherein the GIS module can be integrated after carrying out the GIS survey of the township. GIS survey will be carried out separately and the SI will be required to integrate the GIS into the eLMS.

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5	Section 5.2 Page No. 74	The proposed system has to be developed as GIS based land system. Further, the System Integrator is also required to develop and integrate Goods & Services Tax (GST) compliant invoicing and financial accounting module in all four phases.	Does the client require a complete double entry accounting system to be used for e-Land Management System? Please elaborate on the scope of financial accounting module.	The scope of the financial accounting system is required to cover the complete double entry accounting system for the whole organization.
6	Section 5.2.1 Page No. 75	Once the documents are uploaded, the Applicant will have to make for online payment of the processing fee, an RTGS payment of registration amount (10% of auto calculated premium as per land requirement) and fee for application form/Brochure. Automatic email notification will be sent from DMIC IITGNL to Applicant after the successful payment of this amount. This will essentially be the end of Phase 1 process.	Who will provide the Payment Gateway for integration - Bidder or Client. Please Clarify	The payment Gateway shall be provided by the client.
7	Section 5.2.1 Page No. 75	In this phase, the system shall include use of One Time Password (OTP) and Digital Signature based login and use of Digital Signature for signing documents and filing the online application.	Who would provide the SMS Gateway for integration and - Bidder or Client? Also who would bear the operation expenditure of the SMS services? If bidder has to pay for the operational expenditure of the SMS service, then please provide a estimated no. of SMS to be sent per month.	The bidder shall provide & integrate the SMS Gateway and shall bear the operation and maintenance cost of the same. Initially approximately 100 – 200 SMS will be required to be sent per month.

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8.	Section 5.2.1 Page No. 75	In this phase, the system shall include use of One Time Password (OTP) and Digital Signature based login and use of Digital Signature for signing documents and filing the online application.	What is the scope of Digital Signature Integration. Is is required that all approvals would be made by keying in digital signature key or only the final approval of any process. Also who would provide the digital signatures to the users - Bidder or Client. If bidder, please provide the estimated no. of users to whom the digital signature keys are to be provided.	The clause mentions use of Digital Signature by the applicant for login into e-LMS and signing the document to be filed by him. From client's end, Digital signature will be used only at the final approval / signing the documents by the Authorised Signatory. The users shall procure their digital signature themselves.
9.	Section 5.2.3.1 Page No. 81	Once the system has generated the possession receipt, the Applicant shall login to the account and see any list of pending actions. These includes various permission requirements such as application for temporary water and power connection, provisional fire, and application for building plan approval;	For building plan approval system, is it required that there should be automated screening and recommendations of the uploaded plan, i.e., the Auto CAD files can directly be uploaded to the system for scrutiny and approval. Or The building plan approval system would only be workflow based system with all scrutiny and approval to be done offline and the results be updated in the system. Please clarify the scope requirement as both stated above has different cost implications.	The Building Plan approval system will work only as a workflow based system. All scrutiny and approvals shall be done manually.

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10.	Section 5.3.1 Point - b) Page No. 86	The bidder may also quote separately for providing IT Infrastructure.	How the bidder is supposed to quote separately for providing IT Infrastructure. Request to please provide the format in the Financial Quotations.	The quotation for providing IT infrastructure may be provided on the basis of the recommended requirements by the Bidder. However, this shall not be part of the proposal for eLMS. The quote for providing IT Infrastructure shall be considered at the time of implementation.
11.	Section 5.3.1 Point - b) Page No. 87	The system shall support unlimited use and users for the Client.	Request to please provide the current no. of department users as of now and expected growth in next 5 years. This would assist in pricing the license cost of the proposed COTS product appropriately, as the current requirement is for unlimited number of license.	The approximate number of current department users is 10 - 15. Further growth of users will be assessed at later stages.
12.	Section 5.3.1 Point - d) Page No. 89	Systems Training and Handover	Who would provide all the infrastructure required for training, like conference/training hall, Projectors, Laptops/Desktops for users, internet connection etc. What is no. of users to be trained.	The Client shall provide the infrastructure required for training. Initially, approximately 10 - 15 users will be required to be trained.
13.	Section 5.3.2.2 Page No. 91	Except to the extent that the Intellectual Property Rights in the Software vest in the Client, the System Integrator hereby grants to the Client license to access and use the Software, including all inventions, designs, and marks embodied in the Software. The source code of the software shall vest with the Client.	Does the client require a complete double entry accounting system to be used for e-Land Management System. Please elaborate on the scope of financial accounting module.	Please refer to the reply at Sl. No. 5.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
14.	Section 5.3.3 Page No. 94	For SLA monitoring and evaluation, the System Integrator shall provide automated reporting through the application in terms of its uptime and downtime. This application shall be completely automated and shall not permit any human intervention in terms of adjustment of system uptime and downtime.	We understand that software like this are generally provided by the Data Centers where the application is hosted. We recommend that the scope of providing such softwares should vest with the agency responsible for hosting the application.	The system integrator shall integrate the reporting system of the Data Centre into the eLMS.
15.	Section 5.2.3.1 Page No. 81	Each of the permits shall have their respective forms that will be filled out by the Applicant. It should be noted that majority of the permissions will be through the single window clearance for all departments under DMIC IITGNL	Since applicants need to fill multiple permission forms we understand requirement will be to have both online and offline capabilities for the applicants to download the fillable form for offline filling the forms (including required attachments) and submit/upload it.	The eLMS is required to have only online form filing capabilities with option to save the partly filled form and edit it later on and make a final review of the filled information before the final submission of the form by the user.
16.	Section 5.2.3.2 Page No. 82	Each of these DMIC IITGNL Employees shall have the ability to review the respective permit applications and check for compliance. Upon review of the respective permit applications, the respective Employees shall either notify the Applicant for any missing information and request for additional information, or shall be able to approve online the respective permit. In both cases, automatic notification shall be sent to the Applicant for the respective updates;	To make the process tamper proof, we understand that there is need to support multiple modes of signing the application by DMIC IITGNL Employees - multiple signatories signing the same application after reviewing, either using Digital Signatures or Electronic Signatures.	Employees of the client are not required to sign the application after reviewing. Only the final approving authority / authorised signatories are required to sign the documents / letters using the digital signature. The system should be able to maintain log of each action taken by the employees of the clients.

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17.	Section 5.2.3.1 Page No. 81	Each of the permits shall have their respective forms that will be filled out by the Applicant. It should be noted that majority of the permissions will be through the single window clearance for all departments under DMIC IITGNL	For the ease of applicants, DMIC intend to go for a solution which provides in-build mobile application for applicants to fill the permit application forms using the mobile app (online and offline both); and at the same time let DMIC employees review and approve/send for more information the application via the mobile app. This will improve the service efficiency and enhance the reputation of the department. The solution should have capability to have same form available as offline/online on desktop/mobile app; and change in form design should not require updating the mobile app.	The SI shall develop mobile app for eLMS. with limited purposes e.g. viewing the status of application, viewing documents etc. The same shall not be used for submission of forms and documents.
18.	General	Security Audit	Is there any scope for security audit of the developed application from any CERT-In empanelled vendor or STQC Audit & Certification is required? If yes, who would bear the cost of certification to be paid to the 3rd party agency?	The requirement of security audit shall be assessed before implementation of the system. In case security audit is required, the client shall bear the cost of the security audit.

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Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
19.	General	Data Migration	Is there any scope of data migration from any legacy system? If yes please provide details like the quantum of data to be migrated, structure of available data, whether its unicode compliant or not, etc.	There is no legacy system. Hence, there is no requirement of data migration.
20.	General	Data Digitization	Is there any scope of data digitization or data entry for this project? If yes, please elaborate on the volume of data to be digitized.	Currently there is no scope of data entry digitization. However, the eLMS is required to have options for the same in case need arises at the time of implementation of the same.
21.	2.5 Bid security	A bid security for the sum of Rs.10,00,000/- (Rupees Ten Lakh Only) shall be required to be submitted by each Applicant ("Bid Security") through RTGS	We request the tender authority to allow submission of the bid security fees in form of Bank Guarantee.	The Clause will remain same as per the original RfQ cum RfP document.
22.	Accessing/Purchasing of BID documents	To participate in Bidding, applicants have to pay through online mode a bid processing fee of Rs.50,000 (Rupees Fifty thousand only Excluding applicable Goods & Services Tax and cess @ 18%) towards processing fee for BID (non- refundable)	We request the tender authority to reduce the bid processing fee from Rs 50,000/- to Rs 10,000/--. This will also ensure more number of participations for the bid. Moreover, this a standard practice in most of large tenders also like Smart cities, World Bank etc the tender fee amount is not more than Rs 10,000/-. Please also confirm whether GST has to be additionally paid for the bid processing fee.	The bid processing fee shall remain same as mentioned in the original RFQ cum RFP Document. GST is required to paid as mentioned in the tender document.

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Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
23.	2.9.4 Minimum Qualification Criteria:	Work order and Client completion certificate confirming satisfactory completion of the project. In case of ongoing project, certificate from the Client confirming satisfactory ongoing work. For ongoing project, the project must be at least 80% complete.	We request the tender authority to consider the submission of GO-Live certificate/phase wise completion certificate. As in large valued projects the clients does not provide certificates in form of completion percentage but in form of phase completion/go live are provided.	Bidders are requested to refer the corrigendum-4 (Sl No. 2) released along with the reply to pre-bid queries.
24.	Section 5-Terms of Reference		1. Is there any restriction in using open source technology?	1.No, The SI may use open source software for project development & implementation. However, the SI shall ensure that there are no undue legal or financial obligation on the client with use of any software for project development & implementation.
			2. Would the vendor have to bear the cost of Payment Gateway or that will be provided?	2. Please refer reply at Sl. No. 6.
			3. Would the vendor have to bear the cost of SMS Gateway or that will be provided for sending SMS notification?	3. Please refer reply at Sl. No. 7.
			4. Would the vendor have to bear the cost of Email Server or that will be provided for sending/receiving emails?	4. Cost of email server shall be borne by the SI.

			5. Is there any requirement of automatic building plan approval?	5. Please refer to reply at Sl. No. 9
			6. Which Bylaw would need to be followed for Building Plan Approval?	6. Building Bylaws of DMIC Integrated IITGNL shall be followed for building plan approval.
			7. Can the Building Plan Approval system suggest any particular input format of the plan?	7. CAD & PDF files will be required to be uploaded by the allottees.
			8. What is the current platform of the DMIC IITGNL website?	8. The current platform of DMIC IITGNL website www.iitgnl.com is based on HTML, javascript, wordpress, php etc. The applicants are requested to visit the website for further details.
			9. Should we estimate any revamp effort/ costing of the DMIC IITGNL website?	9. Bidders are requested to refer the corrigendum-4 (Sl No. 7) released along with the reply to pre-bid queries.
			10. Who will bear the costing of the Digital Certificates for Digital Signature for signing the documents and filing online applications?	10. Please refer reply at Sl. No. 8.
			11. Would all the application forms available in the site be required to be e-forms? Or web forms would also do for filling up and submission?	11. All the application forms are required to be primarily web forms. However, during development phase, if required the system should be able to use the functionality of e-forms.
			12. We feel 120 days to Go-Live is a very stiff target. Can this be relaxed to D + 180 days to Go-Live followed by 2 years of O&M support?	12. The Clause will remain same as per the original RfQ cum RfP document.
			13. What is the expected number of concurrent users of the proposed system?	13. Please refer clause 5.3.1(b) of the RFQ cum RFP document.

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25.	Page number 27. 2.9.4 Minimum qualification criteria	5. The Applicant shall be a profit-making organization for at least two out of the last three years ending 31-03-2017. In case of Consortium, this criterion shall be met by the "Lead Bidder".	Kind request you to please reframe the clause as - The Applicant shall be a profit-making organization for at least one year out of the last three years ending 31-03-2017. In case of Consortium, this criterion shall be met by the "Lead Bidder".	The Clause will remain same as per the original RfQ cum RfP document.
26.	Page number 27. 2.9.4 Minimum qualification criteria	6.a. The Applicant must have a proven track record of successfully implementing at least one project related to IT Application which includes land allotment / land administration / land acquisition / post allotment / building plan approval / project monitoring or management related to building plan or construction for any firm preferably government agency/PSU of project value greater than INR 35,00,000 (Rs. Thirty Five Lakhs) over the past 10 years. (Work order and Client completion certificate confirming satisfactory completion of the project. In case of ongoing project, certificate from the Client confirming satisfactory ongoing work. For ongoing project, the project must be at least 80% complete.)	Kind request you to please reframe the criteria as - 6.a. The Applicant must have a proven track record of successfully implementing at least one IT Application project with the coverage across entire State for any firm preferably government agency/PSU of project value greater than INR 75,00,000 (Rs. Seventy Five Lakhs) over the past 5 years (Work order and Client completion certificate confirming satisfactory completion/ Self-certification by the Authorized Signatory).	Bidders are requested to refer the corrigendum-4 (Sl No. 3) released along with the reply to pre-bid queries.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
27.	Page number 28. 2.9.4 Minimum qualification criteria	6.b. The Applicant must have a proven track record of successfully implementing at least one project related to IT Application which includes online workflow management system / document management system or online communications tracking and monitoring system for any for any firm preferably government agency/PSU of project value greater than INR 50,00,000 (Rs. Fifty Lakh) over the past 10 years. (Work order and Client completion certificate confirming satisfactory completion of the project. In case of ongoing project, certificate from the Client confirming satisfactory ongoing work. For ongoing project, the project must be at least 80% complete.)	Kind request you to please reframe the criteria as - 6.b. The Applicant must have a proven track record of successfully implementing at least one project related to IT Application which includes online workflow management system / document management system or online communications tracking and monitoring system for any for any firm preferably government agency/PSU/ Private Sector entity of project value greater than INR 50,00,000 (Rs. Fifty Lakh) over the past 10 years. (Work order and Client completion certificate confirming satisfactory completion/ Self-certification by the Authorized Signatory).	Bidders are requested to refer the corrigendum-4 (Sl No. 4) released along with the reply to pre-bid queries.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
28.	Page number 29. 2.9.5 Technical Evaluation Criteria	2.1 The Applicant must have a proven track record of successfully implementing at least one project related to IT Application which includes land allotment / land administration / land acquisition / post allotment / building plan approval / project monitoring or management related to building plan or construction for any firm preferably government agency/PSU of project value greater than INR 35,00,000 (Rs. Thirty Five Lakhs) over the past 10 years. (Work order and Client completion certificate confirming satisfactory completion of the project. In case of ongoing project, certificate from the Client confirming satisfactory ongoing work. For ongoing project, the project must be at least 80% complete.)	Kind request you to please reframe the criteria as - 6.a. The Applicant must have a proven track record of successfully implementing at least one IT Application project with the coverage across entire State for any firm preferably government agency/PSU of project value greater than INR 75,00,000 (Rs. Seventy Five Lakhs) over the past 5 years (Work order and Client completion certificate confirming satisfactory completion/ Self-certification by the Authorized Signatory).	Bidders are requested to refer the corrigendum-4 (Sl No. 5) released along with the reply to pre-bid queries.
29.	Page number 30. 2.9.5 Technical Evaluation Criteria	2.2. The Applicant must have a proven track record of successfully implementing at least one project related to IT Application which includes online workflow management system / document management system or online communications tracking and monitoring system for any for any firm preferably government agency/PSU of project value greater than INR 50,00,000 (Rs. Fifty Lakh) over the past 10 years. (Work order and Client completion certificate confirming satisfactory completion of the project. In case of ongoing project, certificate from the Client	Kind request you to please reframe the criteria as - 6.b. The Applicant must have a proven track record of successfully implementing at least one project related to IT Application which includes online workflow management system / document management system or online communications tracking and monitoring system for any for any firm preferably government	Bidders are requested to refer the corrigendum-4 (Sl No. 6) released along with the reply to pre-bid queries.

		confirming satisfactory ongoing work. For ongoing project, the project must be at least 80% complete.)	agency/PSU/ Private Sector entity of project value greater than INR 50,00,000 (Rs. Fifty Lakh) over the past 10 years. (Work order and Client completion certificate confirming satisfactory completion/ Self-certification by the Authorized Signatory).	
30.	Page number 83 - subtask 3	The system should be able to generate all the digitally signed approval documents along with some kind of authentication like Bar Code / specially defined document serial number / QR Code etc. so that its authenticity may be verified from DMIC IITGNL's website by any person including any third party to whom the document is submitted.	Need more clarification	The system is required to generate all kind of approval document like land allotment letter, No objection certificates etc signed by the digital signature of the approving authority / authorised signatory. The document should bear some unique authentication features like unique serial number which can be used by any person / third party to check the authenticity of the document by entering the unique serial number on the client's website. The SI shall provide option / web link on the client's website and integrate the same to the eLMS for such verification.
31.	Page number 91 - software license agreement	Except to the extent that the Intellectual Property Rights in the Software vest in the Client, the System Integrator hereby grants to the Client license to access and use the Software, including all inventions, designs, and marks embodied in the Software. The source code of the software shall vest with the Client.	Will it be applicable for all supporting integrated application like DMS source code to be handed over to client?	The customized source code applications like DMS and other COTS applications is required to be handed over along with the source code of eLMS.
32.		General	Request to specify the number of concurrent user license required from integrated DMS application.	Please refer clause 5.3.1(b) of the RFQ cum RFP document.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
33.		General	Request to specify the modules where DMS needs to be integrated?	DMS is required to be integrated will each module where storing or re-trivial of any stored document is required.
34.		General	Request to specify the list of document type required to be saved in DMS from different modules.	Primarily documents shall be stored in Portable Document Format (pdf). However, depending of the type of document other formats like png, jpeg, dwg etc. may also be used for storing documents / images / drawings etc.
35.		Data Migration	Is there any stack of data which needs to be uploaded and migrated to DMS? If yes, kindly clarify with volume.	Please refer reply at Sl. No. 19 & 20.
36.		General	Is there any multi location implementation or outstation travel during implementation required?	The implementation is targeted to be at single location. However, some outstation travel may be required.
37.	Instructions to Bidder for e-Tendering, Page No. 3	Bid Processing fee and Bid Security to be paid by the bidder through RTGS to IITGN (Bank- Bank of Baroda, Sector- Gamma – II, Greater Noida branch, IFSC-BARB0GAMNOI6, Account No.-98250200000388).	Request to allow submission of Bid Security in the form of Bank Guarantee	The Clause will remain same as per the original RfQ cum RfP document. Please refer corrigendum- 4 (Sl No. 1) released with the reply to pre-bid queries for correct IFSC code of the Bank account.
38.	Instructions to Bidder for e-Tendering, Page No. 3	To participate in Bidding, applicants have to pay through online mode a bid processing fee of Rs.50,000 (Rupees Fifty thousand only Excluding applicable Goods & Services Tax and cess @ 18%) towards processing fee for BID (non- refundable) and BID Security is also to be furnished by the Bidder for the amount of Rs.10,00,000 (Rupees Ten Lakh only).	We request the tendering authority to waive off the Bid security Amount for NSIC registered companies	The Clause will remain same as per the original RfQ cum RfP document.

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39.	Preparation & Submission of BIDs, Page No. 4	BID must be submitted online only through e-procurement portal of the Client, using the digital signature of authorized representative of the Bidder on or before 22nd December 2017 (up to 1500 Hours IST).	In case of small & medium enterprise the Digital Signature is generally procured in the name of either Director or CEO. And they authorize someone from the firm for the signing purpose for every bid. So request you to allow the authorized person to be different than the individual who is holding the Digital Signature.	Both persons i.e. the Authorised representatives signing the physical documents as well as the person whose digital signature is used are required to be authorised by a Board Resolution in case of Company, partners in case of partnership firm, Consortium / JV agreement in case of Consortium /Joint Venture.
40.	Opening & Evaluation of BIDs, Page No. 4	The bidders can pay registration Charges as applicable and Tender Processing Fees.	Kindly clarify the value of registration Charges as applicable and Tender Processing Fees payable. Also, kindly clarify if Tender Processing Fees is the same as Bid Processing Fee	The bidders have to pay the registration charges for registering on e-tendering portal. Please refer **Instruction to bidders Point (IV)** for tender/bid processing fee.
41.	2.1.18 Acknowledgement by Applicant, Page No. 14	Project Office: Applicant is advised to have their presence in Greater Noida. Weekly meetings maybe held in IITGNL's Greater Noida office, or at a location determined by the client. as may be necessary.	We understand that office space means the operating location which will be provided by the client.	The SI may operate from client's office at Greater Noida or may have its own office at or nearby Greater Noida.
42.	2.1.18 Acknowledgement by Applicant, Page No. 14	Project Office: Applicant is advised to have their presence in Greater Noida. Weekly meetings maybe held in IITGNL's Greater Noida office, or at a location determined by the client. as may be necessary.	We request the tendering authority to kindly specify one location for meetings so that it will be easier for our estimation of expenditure.	All meetings shall be held at the registered office of the client mentioned in the RFQ cum RFP document.

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43.	2.4 Ownership of document and copyright, Page No. 15	All the study outputs including primary data shall be compiled, classified and submitted by the Systems Integrator to the Client in soft copies in addition to the requirements for the reports and deliverables indicated in the TOR. The study outputs shall remain the property of the Client and shall not be used for any purpose other than that intended under these terms of reference without the permission of the Client.	As the tender will be submitted and evaluated online, we request the tendering authority to do away with hard copy submission.	There will not be any physical /hard bound submission of proposals. Only online submission is allowed.
44.	2.6 Eligibility of applicants (clause 2.6.5), Page No. 18	An Applicant eventually appointed to provide Systems Integration Services for this Assignment/ Project, and its Associates, shall be disqualified from subsequently providing goods or works or services related to the construction and operation of the same Project and any breach of this obligation shall be construed as Conflict of Interest; provided that the restriction herein shall not apply after a period of 2 (two) years from the completion of this Assignment or to assignments granted by banks/ lenders at any time; provided further that this restriction shall not apply to services performed for the Client in continuation of this Assignment or to any subsequent services performed for the Client in accordance with the rules of the Client. For the avoidance of doubt, an entity affiliated with the System Integrator shall include a partner in the firm's or a person who holds more than 5 percent of the subscribed and paid up share capital of the System Integrator, as the case may be, and any Associate thereof.	We understand that in case of any other separate tender for this client, we will not be debarred from participating in such tenders. Please confirm if this assumption is correct.	The appointed SI shall be eligible to apply for other tenders of the client except any subsequent tender for providing goods or services for eLMS.

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45.	2.7 Preparation of proposal, (clause 2.7.3), Page No. 20	7. No alternative proposal for any key personnel shall be made and only one CV for each position shall be furnished.	We assure the tendering authority that the resources recommended by us shall perform for the required contract period. But in the extremely unlikely event of having to replace the personnel, we will be providing resources equivalent to or more than the required qualifications of the mentioned personnel. So we suggest to remove this clause r.	The Clause will remain same as per the original RfQ cum RfP document.
46.	2.7 Preparation of proposal, (clause 2.7.5), Page No. 21	Proposals shall be typed or written in indelible ink and signed by the Authorized Representative of the Applicant who shall initial each page, in blue ink.	Since the submission of the bids shall be in online mode only, request to allow the bid to be signed through Digital Signature of the bidder rather than through ink sign.	Physical documents which are required to be scanned before submission can contain ink sign.
47.	2.7 Preparation of proposal, (clause 2.7.11), Page No. 23	5. Each page of the CV must be signed in original by the Authorized representative together with original or electronic signature of the key team member at the proposal stage. However, at the time of contract signing, original signatures of both authorized representative and the key staffs shall be required.	We understand from the term electronic signature of the representative that scanned copy of his signature is to be used. Please confirm whether we are correct in this assumption	Scanned copy of ink signature does not mean electronic signature. Here, electronic signature means online e-sign or digital signature.
48.	2.7 Preparation of proposal, (clause 2.7.11), Page No. 23	7. Ongoing projects can be submitted with detail of progress supported by suitable documents. Projects/ assignments completed up to 80 percent or more shall only be considered for evaluation but marks awarded for such projects shall only be up to 80 percent of maximum marks. The	Request to consider Projects that have been implemented successfully and are under Operation and Maintenance phase post Go-Live as "Completed Projects" rather than "Ongoing	Please refer reply at SL. No. 23.

		Applicant shall provide the proof that the project is completed up to 80 percent through copy of invoice or payment received till date or through certificate from the respective client.	Projects".	
49.	2.7 Preparation of proposal, (clause 2.7.12), Page No. 23	2. The Financial Proposal shall take into account all the expenses and tax liabilities and cost of insurance specified in the draft contract, levies and other impositions applicable under the prevailing law on the Applicant, sub-contractors and their staff. For the avoidance of doubt, it is clarified that all taxes, excluding Goods & Services Tax, shall be deemed to be included in the cost shown under different items of Financial Proposal. The System Integrator shall be paid only Goods & Services Tax over and above the cost of Financial Proposal. Further, all payments shall be subjected to deduction of taxes at source as per Applicable Laws.	To provide equal footing to all bidders, we strongly recommend excluding all taxes from the final price. All prices for this tender should be exclusive of taxes.	The Clause will remain same as per the original RfQ cum RfP document.
50.	2.9.4 Minimum Qualification Criteria, Page No. 27	The Applicant shall have CMMI Level-3 or ISO 27001 certification.	Considering the scope of online transactions we recommend to include both CMMI L3 and ISO 27001 as mandatory.	The Clause will remain same as per the original RfQ cum RfP document.
51.	2.10 Negotiation, Page No. 32	2.10.3 Being a short term contract, the Client will not normally consider substitutions except in cases of incapacity of key personnel for reasons of health. Similarly, after award of contract the Client expects all of the proposed key personnel to be available during implementation of the contract. The Client will not consider substitutions during contract implementation except under exceptional circumstances up to a maximum of 15 (fifteen) percent of key personnel (considering equal weighting for each key personnel) and that too by	We assure the tendering authority that the resources recommended by us are assured of serving the contract period of the project. But in the extremely unlikely event of having to replace the personnel, we will be providing resources equivalent to or more than the required qualifications of the mentioned personnel. So we suggest to remove this clause.	The Clause will remain same as per the original RfQ cum RfP document.

		only equally or better qualified and experienced personnel. During the course of providing services, substitution of key personnel in excess of 15 (fifteen) percent of Key Personnel would call for reduction of remuneration, which will not exceed 80 (eighty) percent of the remuneration agreed for the Original Key personnel.		
52.	2.10 Negotiation, Page No. 32	2.10.4 For Key Personnel replaced for the second time, the remuneration payable will not exceed 80 (eighty) percent of the remuneration which would have been payable for the first replaced personnel replaced for the remaining period.	We assure the tendering authority that the resources recommended by us are assured of serving the contract period of the project. But in the extremely unlikely event of having to replace the personnel, we will be providing resources equivalent to or more than the required qualifications of the mentioned personnel. So we suggest to remove this clause altogether.	The Clause will remain same as per the original RfQ cum RfP document.
53.	2.11 Award of contract, Page No. 33	Performance Security: Performance Security equivalent to 5 (five) percent of the total cost of Financial Proposal shall be furnished from a nationalized/ Scheduled Bank, before signing of the contract, in form of a Bank Guarantee in the format specified at Annexure of the contract. For the successful bidder the Performance Security will be retained by Client until the completion of the assignment by the System Integrator and will be released 180 (One Hundred Eighty) Days after the completion of the assignment.	We suggest the tendering authority for calculating the performance security amount to be based on the total project cost exclusive of all taxes.	The Clause will remain same as per the original RfQ cum RfP document.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
54.	2.11 Award of contract, Page No. 33	Performance Security: Performance Security equivalent to 5 (five) percent of the total cost of Financial Proposal shall be furnished from a nationalized/ Scheduled Bank, before signing of the contract, in form of a Bank Guarantee in the format specified at Annexure of the contract. For the successful bidder the Performance Security will be retained by Client until the completion of the assignment by the System Integrator and will be released 180 (One Hundred Eighty) Days after the completion of the assignment.	We request to kindly accept the performance guarantee as per the following milestones and not on the total project cost from the beginning of the project. a) First PBG shall be 5% of the total cost of Software Development, Go-Live & Warranty for that period b) After successful completion of 1st PBG milestone, the 2nd PBG on 5% of the total cost of operation & maintenance support from the date of its commencement which shall be renewed annually.	The Clause will remain same as per the original RfQ cum RfP document.
55.	2.16 Required experience and expertise of Key personnel/ staff, Page No. 38	2.16.1 List of minimum key personnel/ staff	We request to clarify if proposed Key staffs need to be deployed onsite or offsite.	Please refer note below **"Form 3M: Staffing Schedule"**
56.	5.2 Scope of Work, Page No. 74	Further, the System Integrator is also required to develop and integrate Goods & Services Tax (GST) compliant invoicing and financial accounting module in all four phases.	Kindly elaborate	The eLMS is required to have invoicing system compliant to the GST for all payment received by the client. Further refer reply at Sl. No. 5 for financial accounting module.
57.	5.3.1 Key Tasks, Page No. 87	The System Integrator shall support additional scope of work related to this RFQ cum RFP for up to a value of 10% at no additional cost to the Client. Beyond the 10% additional scope, the System Integrator and Client upon mutual agreement may establish a change order mechanism.	We recommend to confirm on the mechanism so that "scope of work related to this RFQ cum RFP for up to a value of 10%" can be calculated. Also we suggest that development work related to this scope should be taken up only after the approval of effort and timeline from the client.	The mechanism shall be developed and shared with the successful bidder in mutual agreement.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
58.	5.3.1 Key Tasks, Page No. 89	d) Systems Training and Handover	Kindly elaborate on the training schedule, stakeholders etc. We assume that training location, infrastructure, place for boarding and lodging, refreshments etc. will be provided by the tendering authority. Kindly confirm	The SI is required to provide training to the staff of client or other representative of the client. The client shall provide infrastructure for training. However, Boarding and lodging for the trainer shall be arranged by the SI.
59.	5.3.3 Operations & Maintenance Phase i.e. Annual Maintenance Contract, Page 92	Further, System Integrator shall provide a Help Desk facility (phone number and email) that will be used by the Client for logging any complaints or reporting any faults in the system. This Help Desk facility should be both automated and should have manpower support. The Help Desk call management shall be operational 24x7x365. Using this Help Desk facility, Client shall be able to log a complaint for any fault in the system.	Kindly clarify: Where will the help desk be situated? Who will be responsible for deploying man power? How many resources are envisaged to be deployed? Who will provide the requisite IT & Non-IT Infrastructure and space?	The helpdesk may be situated at client office. The SI shall be responsible for deployment of manpower during the contract period. The required resources are assessed by the SI. In case the help desk is situated at client's premises, the client shall provide the space and Non-IT infrastructure. The SI shall provide the rest of the infrastructure.
60.	6.8 Payments to the System Integrator, Page No. 111	Payment terms: The System Integrator total remuneration including out of pocket expenses shall not exceed the Contract Price and shall be a fixed lump sum including all staff costs, Sub-contractor's costs, printing, communications, travel, accommodation, and the like, and all other costs incurred by the System Integrator in carrying out the Services. In addition to these, any conditions mentioned in the SC shall also be applicable to this contract. The Contract Price may only be increased, if the parties have agreed to additional payments in accordance with relevant clauses hereof.	We strongly suggest considering out of pocket expenses to be made on as per actuals. We also request to exclude this for Financial Proposal evaluation	Please refer corrigendum-4 (Sl No. 8) released with the replies to pre-bid queries.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
61.	5.4 Payment Terms, Page 94 and 117	System Commissioning of Phase 1 along with integration with Phase 1	This clause has been repeated twice. Kindly confirm if this is correct or requires revision	Please refer Corrigendum-4 (Sl No. 9 & 10) released with reply to pre-bid queries.
62.	5.4 Payment Terms, Page 117	Payment shall be made within 45 days of receipt of the invoice and approval of the relevant deliverables, and within 75 days in the case of the final payment, on achievement of milestones.	Request to amend clause as: Payment shall be made within 10 days of receipt of the invoice and approval of the relevant deliverables, and within 30 days in the case of the final payment applicable for the last milestone.	The Clause will remain same as per the original RfQ cum RfP document.
63.	6.5.8 Risks and coverage, Page No. 116	a) Third Party motor vehicle liability insurance as required under Motor Vehicles Act, 1988 in respect of motor vehicles operated in India by the System Integrator or their Personnel or any Sub contractors or their Personnel for the period of Assignment. b) Third Party liability insurance with a minimum coverage, for Rs.10,00,000/- (Rupees Ten Lakh only) for the period of Assignment.	Kindly clarify/ elaborate. What is the bidder's stake regarding this?	The third party liability insurance is required to compensate the damages payable to any person due to any accident by the motor vehicles operated by the SI or their personnel or any sub-contractor or their personnel for the period of assignment.
64.	5.2.2 Stage 2 - Phase 2 Development (5.2.2.1 Subtask 1 – Development of Applicant priority matrix), Page No. 75	Note that the e-land management system shall be capable of being fully functional independent of the Matrix System in exceptional cases where the Matrix System may not work.	Kindly clarify the process, how the system will function in case of absence of evaluation matrix. What will be the criteria for land allotment in such cases?	The matrix system will be developed by the SI based on terms & conditions of the Land Disposal Policy and Land Allotment Scheme. Detailed Inputs for the same shall be provided by the Client to the successful bidder.
65.	5.2.2 Stage 2 - Phase 2 Development (5.2.2.5 Subtask 5 – Development of property information and Management Information System (MIS) facilitation), Page No. 80	The system shall map the tenant to the plot and vice-versa for a complete and holistic data base;	Do we have to import any existing data of mapping of tenant and plot? Do we have to do any GIS Integration, if yes Kindly clarify about the availability of GIS Platform.	There is no existing data available. Further, for GIS, please refer reply at Sl. No. 4.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
66.	5.2.3 Stage 3 - Phase 3 Development (5.2.3.1 Subtask 1– Applicant Login), Page No 81	Each of the permits shall have their respective forms that will be filled out by the Applicant. It should be noted that majority of the permissions will be through the single window clearance for all departments under DMIC IITGNL. For any permits that are not for departments directly under DMIC IITGNL i.e. any state level permission such as pollution control board, Uttar Pradesh State Policy will be the guiding document. However, the Applicant shall be able to apply for such permits using the system as well	Does bidder have to provide points of integration for the application used by departments which are not directly under DMIC IITGNL for clearance of application submitted through the single window clearance? If yes, approximately how many such integrations are to be done by the bidder?	The bidder will be required to provide point of integration or integrate the eLMS with other departments, as and when the department provides the point of integration for their application. Currently, such number of integration will be 6 – 8.
67.	5.2.4.2 DMIC IITGNL employee Login, Page No. 83	The system should be able to generate all the digitally signed approval documents along with some kind of authentication like Bar Code / specially defined document serial number / QR Code etc. so that its authenticity may be verified from DMIC IITGNL's website by any person including any third party to whom the document is submitted.	Kindly confirm the below mentioned details of digital signature solution: • Is Digital Signature solution available with DMIC IIGNL • Is it a Dongle based/USB based Digital Signature or e-Sign • Which type of e-Sign solution is available? • From which CA, the DSC has been procured?	Currently there is no digital solution available with DMIC IITGNL.
68.	5.2.3 Stage 3 - Phase 3 Development	These includes various permission requirements such as application for temporary water and power connection, provisional fire, and application for building plan approval;	Kindly clarify on the requirement of automated building plan approval system?	Please refer to reply at Sl. No. 9.

Sl. No.	Section / Page / Clause No.	Original Clause			Query / Clarification requested	Amended Clause / Response
69.	III. Special Conditions of Contract Page No:-117	6.8.1 Assignment fee will be paid in accordance with the submission and acceptance of following milestone by DMIC IITGNL and State/Nodal agencies:			It seems that the project milestones mentioned under ACTIVITIES has been repeated. Kindly clarify or make the necessary revisions for the same.	Please refer corrigendum-4 (Sl No. 10) being released with the reply to pre-bid queries for revised payment schedule.
		TASKS	ACTIVITIES	PAYMI (% OF CONTI		
		Project Implementation	System Commissioning of Phase 1 along with integration with Phase 1	5% of		
			System Commissioning of Phase 1 along with integration with Phase 1	5% of		

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
70.	Section-5 Term of Reference Page 73	E-Land management system should be developed as GIS based land system.	Please specify-If the GIS data will be provided by DMIC IITGNL and if yes please inform the following: I. Digital forma in which data will be provided and detail of data layers included in this data. II. What is the vintage of this data (when it was created and the methodology adopted to create this data through field survey/satellite image data/any other) III. If not then, is creation of GIS data part of System Integrator scope of work> is the land in the area of interest of this project already acquired by DMIC IITGNL. This	Please refer reply at Sl. No. 4. Further, there is no GIS data available with the client.

			is important as data creation activity can be severely delayed due to local issues if the land is not already acquired. IV. What is the total area of land for which GIS will be provide by DMIC IITGNL/ created by System Integrator.	
71.	Section 2.15.6 Data sheet and Page 84-85 Project Tasks, Activities, Timelines and deliverables Page 37	Duration of project: 2 years and 4 months including 2 years of Annual Maintenance Contract.	Time line of 4 months for complete project development is too short. It may kindly be extended to 9 months considering the scope of work. Incase GIS data is to be created by System Integrator, this time line may be 12 months.	The Clause will remain same as per the original RfQ cum RfP document. For GIS, please refer reply at Sl. No. 4

Reply to Pre-Bid Queries for "Request for Qualification (RFQ) cum Request for Proposal (RFP) for Selection of System Integrator for Designing, Development, Implementation, Integration, Testing, Commissioning and Support for E-Land Management System for Integrated Industrial Township Project at Greater Noida, Uttar Pradesh

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
72.	Section 5.4 Page 94 – 95	Payment Terms	We request 20% Payment on submission of design reports for phase-1, 2 3 & 4. Subsequent payment terms may be adjusted accordingly. If GIS data is to be created by System Integrator, payment term will need further elaboration.	Please refer corrigendum-4 (Sl No. 9) being released with the reply to pre-bid queries for revised payment schedule. For GIS, please refer reply at Sl. No. 4
73.	Section 5.3.1 Page 87	COTS Implementation software in project for development of e-land management system	Is DMIC IITGNL open to usage of open source software for project development and implementation?	Please refer reply at Sl. No. 24
74.	5.2.3 Stage 3 - Phase 3 Development Page81	5.2.3.1 Subtask 1– Applicant Login: Each of the permits shall have their respective forms that will be filled out by the Applicant. It should be noted that majority of the permissions will be through the single window clearance for all departments under DMIC IITGNL. 5.2.3.2 Subtask 2 – DMIC IITGNL Employees Login: The other concerned DMIC IITGNL Employee shall login to the system and have access to the list of pending power and water. Similarly, other DMIC IITGNL Employee (for the specific function) shall login to the system and shall access the fire applications;	To facilitate login of employees belonging to multiple departments/functions, it is suggested that system access enterprise wide single sign-on mechanism. Is there any existing single sign-on mechanism available at DMIC that would be	The bidder may propose single sign-on mechanism as part of proposed solution.

			suggested to use in the proposed system. If not available, can the bidder propose a single sign-on mechanism as part of proposed solution.	
75	5.2.3 Section Development Page 81.	5.2.3.1 Subtask 1-Applicant Login: For any permits that are not for departments directly under DMIC IITGNL i.e. any state level permission such as pollution control board, uttar Pradesh state policy will be the guiding document. However, the applicant shall be able to apply for such permits using the system as well;	To enable applicants to apply for permits not directly under DMIC IITGNL, such external system (viz. pollution control board uttar Pradesh state policy) should support integration based on open statdards such as web services. In absence of the mechanism, shall this requirement be relaxed.	The Clause will remain same as per the original RfQ cum RfP document.
76.	Section-5 Terms of Reference Page 73	To implement this e-land management system, a four (4) phase model has been developed by DMIC IITGNL. A summary of these four (4). Exhibit I below... It should be noted that all four phases are closely linked and hence there phase must be integrated which each other for seamless operations.	Detailed explanation of each phase is observed. Is there any flow diagram available with client that can be shared which summarizes each stage and their subtasks.	The SI is required to develop all the flow diagrams to be used in development & implementation of the system.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
77.	RDBMS	Generic	Is there any particular database in client mind or the bidder can choose any RDBMS for storing the information.	The SI may use any data base. However, the SI shall ensure that the database being used is not obsolete and must be compatible with the technological advancements.
78.	5.3 Project Tasks, Activities, Timelines and Deliverables Page 84	Note that all the deliverables will be considered as 'Approved' only after receiving an approval from Client. Since this is a time-sensitive project, it is expected that the System Integrator shall meet all the stated timelines on the project. As a maximum, the system shall be completely handed over to the Client within 120 days. In case this does not happen, the Client will provide a grace period of 15 working days to the System Integrator. In case the grade period expires, the Client shall have the option to exercise a penalty for non-performance that will be up to 1% for every week of delay to a maximum of 10% of the contract value.	Looking into the complexity of application with multiple clearance, license, approval system integration kindly relax the penalty charge.	The Clause will remain same as per the original RfQ cum RfP document.
79.	5.3.1 Key Tasks, b) Project Implementation, Bullet Point No.5 Page 87	Proposed solution shall be scalable, reliable, flexible, robust and interoperable with other systems (ERP and e-governance) and shall be secure.	Please elaborate on the scalability requirements. What are the different modules (ERP) that needs to be integrated with the developed application?	Please refer Clause 5.3.1 for scalability requirements. The modules of ERP required to be integrated with eLMS shall be decided only after development of ERP.
80.		General (Development Language)	Is there any particular language in which the application needs to be developed or the bidder can choose any development language? Kindly confirm	No. The SI may use any development language. However, it shall inform the comparative pros and cons of various languages to the client and shall choose the technologies in consultation with the client.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
81		Generic	Please specify the expected number of online applications / transaction per day	This is not ascertainable as of now.
82.		Generic	We understand that the application developed will be on windows platform, kindly confirm	The applications developed will be required to support all major Operating Systems.
83.		Generic	Please clarify if the client needs high availability. Also, kindly let us know if the client plans to have a DR at different / same location.	The eLMS is required to be highly available. DR may be set-up at different / same location as DC depending upon the recommendation of the SI on the IT infrastructure with respect to the cost, availability, security and other considerable technological factors etc.
84.		Generic	Please specify the quantum of the legacy data.	There is no legacy system / data.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
85.	1 (iv)	To participate in Bidding, applicants have to pay through online mode a bid processing fee of Rs.50,000 (Rupees Fifty thousand only Excluding applicable Goods & Services Tax and cess @ 18%) towards processing fee for BID (non- refundable) and BID Security is also to be furnished by the Bidder for the amount of Rs.10,00,000 (Rupees Ten Lakh only). Bid Processing fee and Bid Security to be paid by the bidder through RTGS to IITGN (Bank- Bank of Baroda, Sector- Gamma – II, Greater Noida branch, IFSC-BARB0GAMNOI6, Account No.- 98250200000388).	i> Bid processing fee of 50,000 INR is too high as per the standard tendering practice. ii> No GST should be applicable as there are no goods or services involved in bid processing fee. If any additional charge involved, it should be included in the fees, as per standard tendering practice. iii> As per standard tendering practice, bid security / EMD is generally at 1-2% of the total value. Request to revise accordingly. iv> Request to include Bank Guarantee (BG) as bid security, along with RTGS.	The Clause will remain same as per the original RfQ cum RfP document.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
86.	2.9.4	Min. Qualification Criteria - 3. The Applicant shall have CMMI Level-3 or ISO 27001 certification.	This is not an information security tender, ISO 27001 is of no relevance in this case. Instead ISO 9001 certification can be asked for.	The Clause will remain same as per the original RfQ cum RfP document.
87	Section 2 Point 2.9.4 6(a) Documents required	Under the column documents required: Work order and Client completion certificate confirming satisfactory completion of the project. In case of ongoing project, certificate from the Client confirming satisfactory ongoing work. For ongoing project, the project must be at least 80% complete.	Will email confirmation from client or payment received against the work order be considered as completion certificate?	Bidders are requested to refer the corrigendum-4 (Sl No. 2) released along with the reply to pre-bid queries. Further, the email confirming the completion of project or payment against the work order must be issued by the authorised officer of the client from their official corporate email domain id and not from any other domain id e.g. gmail, yahoo mail etc.

Reply to Pre-Bid Queries for "Request for Qualification (RFQ) cum Request for Proposal (RFP) for Selection of System Integrator for Designing, Development, Implementation, Integration, Testing, Commissioning and Support for E-Land Management System for Integrated Industrial Township Project at Greater Noida, Uttar Pradesh

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
88	Section 2 Point 2.9.4 6(a) Minimum Qualification	Under the column minimum qualification: The Applicant must have a proven track record of successfully implementing at least one project related to IT Application which includes land allotment / land administration / land acquisition / post allotment / building plan approval / project monitoring or management related to building plan or construction for any firm preferably government agency/PSU of project value greater than INR 35,00,000 (Rs. Thirty Five Lakhs) over the past 10 years.	As mentioned that the track record for successful implementation to be shown for preferably with Government agency/ PSU. We request the tender authority to also consider the same for MNC / Listed Companies?	Bidders are requested to refer the corrigendum-4 (Sl No. 3) released along with the reply to pre-bid queries.
89.	Section 2 Point 2.9.4 6(a) Minimum Qualification	The Applicant must have a proven track record of successfully implementing at least one project related to IT Application which includes online workflow management system / document management system or online communications tracking and monitoring system for any for any firm preferably government agency/PSU of project value greater than INR 50,00,000 (Rs. Fifty Lakh) over the past 10 years.	As mentioned that the track record for successful implementation to be shown for preferably with Government agency/ PSU. We request the tender authority to also consider the same for MNC / Listed Companies?	Bidders are requested to refer the corrigendum-4 (Sl No. 4) released along with the reply to pre-bid queries.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
90.	Section 5 Point 5.2	The proposed system has to be developed as GIS based land system.	Kindly specify the GIS work which will be required to be considered under this scope of work. As per our understanding the GIS map details will be provided by IITGNL and we just ne to integrate it to the eLMS. GIS work is not included in the SOW.	Please refer to the reply at Sl. No. 4
91.	Section 5 5.2.2.2	In addition to login IDs and password, the system shall also use additional secure login feature of One Time password (OTP) / Digital Hardware Authenticator generated PIN / digital signature based login.	Cost of Digital Hardware Authenticator and Digital Signature will be borne by client or does the System Integrator needs to factor all these cost in proposal?	Please refer to the reply at Sl. No.8.

Sl. No.	Section / Page / Clause No.	Original Clause	Query / Clarification requested	Amended Clause / Response
92.	Section 5 Point 5.2.2.2	Upon the calling of the LAC meeting, the Applicant and other respective DMIC IITGNL employees shall get automatic email and SMS notifications for the date and other relevant details associated with the meeting;	SMS API and SMTP details will be shared by IITGNL or it needs to be factored by the System Integrator?	Please refer to the reply at Sl. No 7 and 24.
93.	Section 5 Point 5.3.3	During these two (2) years of O&M phase, the System Integrator shall provide all upgrades for free to the Client and shall be included as part of the source code	As of now it will be not possible to envisage the additional requirement which would be coming over two years of O&M phase. Kindly clarify what does the statement means?	Please refer Clause 5.3.1 (b) for cost of additional scope of work. Further, the SI should provide all upgrades for the COTS software, open source software, databases and similar upgrades free of cost during the O&M period of 2 years.